SAFETY DATA SHEET

1. IDENTIFICATION

Product identifier

CAESARSTONE CREAM CLEANSER

Recommended use of the chemical and restrictions on use
Cream cleanser for cleaning of Caesarstone surfaces.

Importer / Distributor's details
Laminex Group New Zealand Ltd
810 Great South Road
Penrose Auckland 2170 New Zealand
Telephone 0800 303 606
Email: csc@laminex.co.nz

Manufacturer / Supplier's details
Caesarstone Australia Pty Ltd
Warehouse 3a East, Moorebank Logistics Park
3 Tiber Place
Moorebank NSW 2170 Australia

Emergency telephone number (NZ)
National Poisons Centre: 0800 764 766 (24 hours)
Emergency Services: 111

Date of Preparation: January 2026
Date of Last Review: January 2026
Next Review Date: January 2031

2. HAZARDS IDENTIFICATION

Classified as hazardous according to the criteria of the Hazardous Substances (Hazard Classification) Notice 2020.

Eye irritation – category 2A

GHS Label elements

Signal Word
WARNING

Hazard Statements
H319 Causes serious eye irritation

Precautionary Statements

General
P101 If medical advice is needed, have product container or label at hand.
P102 Keep out of reach of children.
P103 Read carefully and follow all instructions.

Prevention
P264 + P265 Wash hands, face and any exposed skin thoroughly after handling. Do not touch eyes.
P280 Wear eye or face protection.

Response
P305 + P351 + P338 IF IN EYES: Rinse cautiously with water for several minutes. Remove contact lenses, if present and easy to do. Continue rinsing.
P337 + P317 If eye irritation persists: Get medical help.

Storage

Disposal
P510 Dispose of contents and container in accordance with local, regional, national and international regulations.

Other hazards which do not result in classification
None known

3. COMPOSITION / INFORMATION ON INGREDIENTS

Mixtures

Chemical Name	CAS Number	Concentration %
Benzenesulfonic acid, dodecyl-, sodium salt; Sodium dodecyl benzene sulphonate	25155-30-0	>=3 - <5
Carbonic acid, disodium salt; Sodium carbonate	497-19-8	>=1 - <3
Alcohols, C12-14, ethoxylated	68439-50-9	>=1 - <3

4. FIRST AID MEASURES

Description of necessary first aid measures
For advice, contact a Poisons Information Centre (Phone Australia 131 126; New Zealand 0800 764 766) or a doctor.
Show this safety data sheet to the doctor in attendance.

Inhalation
If inhaled, remove from contaminated area.

Skin contact
If skin or hair contact occurs, remove contaminated clothing and flush skin and hair with running water.

Eye contact
If in eyes, hold eyelids apart and flush the eye continuously with running water. Continue flushing until advised to stop by the Poisons Information Centre or a doctor, or for at least 15 minutes.

Ingestion
If swallowed, do NOT induce vomiting.

Most important symptoms and effects, acute and delayed
Causes serious eye irritation.

Indication of immediate medical attention and special treatment needed, if necessary
Treat symptomatically.

5. FIRE FIGHTING MEASURES

Suitable extinguishing media
Use an extinguishing agent suitable for the surrounding fire. Dry chemical, CO2, water spray, fog or alcohol-resistant foam.
Do not use a high volume water jet as it may scatter and spread the fire.

Special hazards arising from the chemical
Non combustible. Heating or fire may produce irritating, corrosive and/or toxic gases.

Special protective actions for firefighters
Firefighters should wear self-contained breathing apparatus and full firefighting turnout gear. Use personal protection equipment.
Keep containers cool with water spray. If safe to do so, remove containers from path of fire.

Hazchem Code
None allocated

6. ACCIDENTAL RELEASE MEASURES

Personal precautions, protective equipment and emergency procedures
Avoid contact with skin, eyes and clothing. Do not breathe vapours or mist. Ensure adequate ventilation. Remove all sources of ignition. Evacuate personnel to safe areas. Do not touch or walk through spilled material. Stop leak if you can do it without risk. Use personal protective equipment as required. Wash thoroughly after handling.

Environmental precautions
Avoid release to the environment. Collect spillages. Local authorities should be advised if significant spillages cannot be contained.

Methods and material for containment and cleaning up
Prevent further leakage or spillage if safe to do so. Keep out of drains, sewers, ditches and waterways. Contain and collect spillage with non-combustible absorbent material (e.g. sand, earth, diatomaceous earth, vermiculite) and place in container for disposal according to local regulations (see Section 13). After cleaning, flush away traces with water.

7. HANDLING AND STORAGE

Precautions for safe handling
Read and follow all safety instructions before use. Avoid contact with skin, eyes and clothing. Do not breathe vapours or mist. Ensure adequate ventilation. Do not eat, drink or smoke when using this product. Use personal protection equipment. Wash thoroughly after handling.

Conditions for safe storage, including any incompatibilities
Keep out of reach of children. Keep containers tightly closed in a dry, cool and well-ventilated place. Protect from sunlight. Store away from foodstuffs. Store away from incompatible materials described in Section 10. Keep container closed when not in use.

8. EXPOSURE CONTROLS / PERSONAL PROTECTION

Control parameters
No exposure standard assigned for this specific material by the New Zealand Workplace Health & Safety Authority.

Appropriate engineering controls
Ensure adequate ventilation, especially in confined areas. Ensure that eyewash stations and safety showers are close to the workstation location.

Individual protection measures, such as personal protective equipment (PPE)
The selection of PPE is dependent on a detailed risk assessment. The risk assessment should consider the work situation, the physical form of the chemical, the handling methods, and environmental factors.

Eye and face protection
Safety eyewear complying with an approved standard should be used when a risk assessment indicates this is necessary to avoid exposure to liquid splashes, mists, gases or dusts. Select and use eye protection in accordance with AS/NZS 1336. Eye protection should comply with the performance specifications of AS/NZS 1337.

Skin protection
Chemical-resistant, impervious gloves complying with an approved standard should be worn at all times when handling chemical products if a risk assessment indicates this is necessary. Select and use gloves according to AS/NZ 2161.
Personal protective equipment for the body, appropriate footwear and any additional skin protection should be selected based on the task being performed and the risks involved and should be approved by a specialist before handling this product. Select and use clothing according to AS/NZS 4501. Select and use footwear according to AS/NZS 2210.

Respiratory protection
Use a properly fitted, air-purifying or air-fed respirator complying with an approved standard if a risk assessment indicates this is necessary. Respirator selection must be based on known or anticipated exposure levels, the hazards of the product and the safe working limits of the selected respirator. Select and use respirators according to AS/NZS 1715. Respirators should comply with AS/NZS 1716 performance specifications.

Thermal hazards
No information available

9. PHYSICAL AND CHEMICAL PROPERTIES

Basic physical and chemical properties

Physical state	Liquid. Viscous
Colour	White
Odour	Lemon fragrance
Melting point/freezing point	No data available
Boiling point or initial boiling point and boiling range	No data available
Flammability	No data available
Lower and upper explosion limit/flammability limit	No data available
Flash point	No data available
Auto-ignition temperature	No data available
Decomposition temperature	No data available
pH	10.0 – 11.0
Kinematic viscosity	No data available
Solubility	Miscible in water
Partition coefficient: n-octanol/water (log value)	No data available
Vapour pressure	No data available
Density and/or relative density	1.55
Relative vapour density	No data available
Particle characteristics	No data available

Data relevant with regard to physical hazard classes
No information available

Further safety characteristics
No information available

10. STABILITY AND REACTIVITY

Reactivity
No reactivity hazards known under normal storage and use conditions.

Chemical stability
Stable under normal storage and use conditions.

Possibility of hazardous reactions
No hazardous reactions known under normal storage and use conditions.

Conditions to avoid
Avoid contact with foodstuffs. Heat, flames and sparks. Direct sunlight. Do not mix with other chemicals

Incompatible materials
None known under normal use conditions.

Hazardous decomposition products
None known under normal storage and use conditions.

11. TOXICOLOGICAL INFORMATION

Acute toxicity: No data available for the mixture

Chemical Name	Oral Toxicity (LD50)	Dermal Toxicity (LD50)	Inhalation Toxicity (LC50)
Benzenesulfonic acid, dodecyl-, sodium salt; Sodium dodecyl benzene sulphonate	1080 mg/kg (rat)		
Carbonic acid, disodium salt; Sodium carbonate	4090 mg/kg (rat)		
Alcohols, C12-14, ethoxylated	1564 mg/kg (rat)	>3000 mg/kg (rabbit)	>1600 mg/kg (rat)

Skin corrosion/irritation: No information available

Serious eye damage/irritation: Causes serious eye irritation

Respiratory or skin sensitisation: No information available

Germ cell mutagenicity: No information available

Carcinogenicity: No information available

Reproductive toxicity: No information available

STOT-single exposure: No information available

STOT-repeated exposure: No information available

Aspiration hazard: No information available

Information on likely routes of exposure
No adverse health effects expected if the chemical is handled in accordance with this Safety Data Sheet and the chemical label. Symptoms or effects that may arise if the chemical is mishandled and overexposure occurs are

Inhalation
May cause irritation.

Skin contact
May cause irritation.

Eye contact
Causes serious eye irritation.

Ingestion
Ingestion may cause gastrointestinal irritation, nausea, vomiting, and diarrhea.

Symptoms related to the physical, chemical and toxicological characteristics
Irritation. May cause redness and tearing of the eyes.

Delayed and immediate effects as well as chronic effects from short and long term exposure
No information available.

Numerical measures of toxicity (such as acute toxicity estimates)
Acute oral toxicity estimate (ATE) > 5000 mg/kg
Acute dermal toxicity estimate (ATE) > 5000 mg/kg

Interactive effects
No information available.

Other information

12. ECOLOGICAL INFORMATION

Toxicity
Keep out of waterways.

Persistence and degradability
Biodegradable

Bioaccumulative potential
No information available

Mobility in soil
No information available

Other adverse effects
No information available

13. DISPOSAL CONSIDERATIONS

Disposal methods
Where possible recycling is preferred to disposal or incineration. If recycling is not practicable, dispose of contents and container in accordance with local regulations. Dispose of wastes in an approved waste disposal facility.

Empty containers should be taken to an approved waste handling site for recycling or disposal. Empty containers may retain some product residues and can be hazardous. Do not reuse empty containers. Do not contaminate drains, sewers, waterways or soil with chemical or used container.

14. TRANSPORT INFORMATION

Not classified as a Dangerous Good according to NZS 5433 Transport of Dangerous Goods on Land

UN Number
Not applicable

UN Proper shipping name
Not applicable

Transport hazard class(es)
Not applicable

Packing group, if applicable
Not applicable
Environmental hazards
Not applicable

Special precautions for user
Not applicable

Transport in bulk according to IMO instruments
Not applicable.

Hazchem or emergency action code
None allocated

15. REGULATORY INFORMATION

Safety, health and environmental regulations specific for the product in question

HSNO Approval number and group standard
HSR002530: Cleaning Products (Subsidiary Hazard) Group Standard 2020

Classification
Globally Harmonised System of Classification and Labelling of Chemicals (GHS).

Inventory listing(s)
New Zealand Inventory of Chemicals: All components are listed on the inventory, or are exempt

Chemical safety assessment
No chemical safety assessment has been carried out for this substance / mixture by the supplier

16. OTHER INFORMATION

Date of preparation of the latest revision of the SDS January 2026

Key or legend to abbreviations and acronyms used in the SDS

ADG - Australian Code for the Transport of Dangerous Goods by Road and Rail (7th edition)
AICIS - Australian Industrial Chemicals Introduction Scheme
AIIC - Australian Inventory of Industrial Chemicals
ATE - Acute Toxicity Estimate
CAS - Chemical Abstracts Service Registry Number
GHS - Globally Harmonized System of Classification and Labelling of Chemicals
IBC - Intermediate Bulk Container
IATA – International Air Transport Association
ICAO – Technical Instructions for the Safe Transport of Dangerous Goods by Air
IMDG – International Maritime Dangerous Goods
IMO – International Maritime Organisation
LC50 - Lethal Concentration, 50% / Median Lethal Concentration
LD50 - Lethal Dose, 50% / Median Lethal dose
MARPOL 73/78 - International Convention for the Prevention of Pollution From Ships, 1973 as modified by the Protocol of 1978. ("Marpol" = marine pollution)
NZIoC - New Zealand Inventory of Chemicals
PBT - Persistent, Bioaccumulative and Toxic
STOT-RE - Specific target organ toxicity (repeated exposure)
STOT-SE - Specific target organ toxicity (single exposure)
SUSMP - Standard for the Uniform Scheduling of Medicines & Poisons
UN - United Nations

Key literature references and sources for data used to compile the SDS

Safe Work Australia
The Globally Harmonized System of Classification and Labelling of Chemicals (GHS)
Australian Code for the Transport of Dangerous Goods by Road and Rail (the ADG Code).
Australian Industrial Chemicals Introduction Scheme) (AICIS)
Australian Inventory of Industrial Chemicals (Inventory) (AIIC)
Standard for the Uniform Scheduling of Medicines and Poisons (SUSMP)
Chemical Assessment Reports (AICIS)
Safe Work Australia Workplace Exposure Standards for Airborne Contaminants
Globally Harmonized System of Classification and Labelling of Chemicals (GHS) (United Nations)
Global Portal to Information on Chemical Substances (OECD14)
Hazardous Chemical Information System (HCIS)
European Chemicals Agency (ECHA)
NIOSH (National Institute for Occupational Safety and Health)
International Uniform Chemical Information Database (IUCLID)

This Safety Data Sheet summarises to our best knowledge at the date of issue, the chemical health and safety hazards of the product and general guidance on how to safely handle the product in the workplace. Since Caesarstone Australia Pty Ltd. cannot anticipate or control the conditions under which this product may be used, each user must, prior to usage, review this Safety Data Sheet in the context of how the user intends to handle and use the product in the workplace.

If clarification or further information is needed to ensure that an appropriate assessment can be made, the user should contact this company.

Our responsibility for the product as sold is subject to the terms and conditions of sale, a copy of which is sent to our customers and is also available upon request.

End of Safety Data Sheet